

Our Commitment & Responsibilities

Tourism has been one of the biggest contributors for foreign exchange revenues in Indonesia for the past few decades. As one of the most important sectors, tourism in Indonesia has become a driving force for national development and prosperity.

In order to maintain these and many more positive impacts of tourism in Indonesia, we need to manage tourism more responsibly while avoiding major negative impacts. Only then we can create 'better places to live and better places to visit'.

Wise Steps Travel, as one of the pioneers in responsible, educational, and accessible travel in Indonesia, is taking action to help transforming the tourism industry and raise awareness locally as well as internationally. We therefore dedicate ourselves and all of our company's activities to a very comprehensive responsible travel policy. We are very transparent with of our travelers and partners in our mission.

This policy will help us to increase our positive impacts towards local communities, the environment and will ensure that we are operating socially fair and acceptable.

Furthermore, the policy will help us to critically identify, control and reduce our negative impacts towards environment, communities and other stakeholders as much as possible.

In order to understand local conditions, needs or issues of different regions in Indonesia we build strong networks of local stakeholders and visit these places ourselves. A thorough analyses based on our responsible tourism standards will result in a new product with the right impacts.

Wise Steps Travel considers this commitment to responsible travel standards as core business and it will be treated as a process of constant improvement across all of our departments.

Sections of Our Responsibilities

We Love Our Planet & Our Nature



NO WASTE TARGET

Constantly improving to reduce our waste (no plastic waste, biodegradable tissues, refillable bottles etc.)

CO2 OFFSET

All carbon emissions produced in Indonesia are set off through forest conservation & tree planting projects.

LOCAL PROJECTS

We & our travelers contribute through donations, volunteering or research to local environmental projects.

We Respect & Support Our Local Friends



FAIR PRODUCTS

When designing experiences we always respect local customs or traditions and listen to local stakeholders.

DO'S & DONT'S

We educate all of our Travelers about local conditions, cultural peculiarities, traditions and behavior prior to their departure.

LOCAL PROJECTS

We & our travelers contribute through donations, volunteering or research to local social projects.

We Empower People in Need



EDUCATION & TRAINING

10% of Wise Steps Profits are dedicated to local educational training & activities that can support regional development.

CBT PROJECTS

Whenever possible we integrate local Community Based Tourism Projects when designing travel experiences.

KEEP IT LOCAL

We always prefer to support local products such as restaurants, accommodation, driver, guide, partners and other suppliers.

We Protect Our Future Generation



NO TOURISM OBJECT

Wise Steps Travel is not working with any kind of children's institutes & we recommend travelers to support indirectly rather than visiting.

NO PICTURES

We inform our travelers to respect the dignity & privacy of local children & families when taking pictures or at least ask for permission.

LOCAL CHILDREN

We advise our travelers how to behave and act when in contact with local children (i.e. minor workers, beggars, sellers etc.)

We Appreciate Our Animals



RAISING AWARENESS

Wise Steps Travel is educate travelers about harmful animal attractions when requested & rejected for better decision making in the future.

ANIMAL FRIENDLY

We ensure animal welfare across all of our experiences. Animal attractions offered by us, have to undergo a thorough evaluation.

CONSERVATION PROJECTS

We & our travelers contribute through donations, volunteering or research to local animal conservation projects.

We Keep Our Travelers Safe



RISK ASSESSMENT

We evaluate our products and experiences based on a risk assessment done directly by the Wise Steps Team to ensure safe travels.

SAFETY MEASURES

We use only reliable local suppliers, professional guides, trained drivers and vehicles that are regularly services and meet our strict safety standards.

EMERGENCY RESPONSE

Prior to departure we provide destination related and accurate information about local medical facilities & conditions including a 24 hours emergency contact number.

INSURANCE

We recommend all of our travelers to arrange a travel insurance prior to departure and assist with options. Additionally is Wise Steps Travel is equipped with a Public Liability Insurance to support our travelers in serious cases.

OUR TEAM IS DOING THE BEST TO ENSURE THIS POLICY IS IMPLEMENTED NOT ONLY ACROSS ALL OF OUR DEPARTMENTS BUT ACROSS OUR SUPPLY CHAIN & PARTNERS IN INDONESIA!